
ORDITOOL (OPENICT)

Efficiency gains for DS Transport thanks to Orditool

Thanks to an all-in-one solution from track-and-trace specialist Orditool, DS Transport achieves an enormous efficiency gain: time it can spend on service and on transparent customer communication.



As a service provider, DS Transport specialises in the distribution of mainly packaged pallet goods and larger parcels. Originally from Brussels, the firm operates nationwide with a fleet of some forty trucks and a team of experienced drivers.

DS Transport stands out through excellent service. “We do not see ourselves as a transport company but as a service provider in distribution transport”, says Managing Director David Allaert. “Everything has to be up to standard: our trucks, the experience of our drivers, and the applications that let us communicate trans-

parently with our customers.”

Transparency

David Allaert is referring first of all to the Orditool solutions, a product portfolio of OpenICT. Thanks to the Orditrack software and the digiDL system fitted in every truck, DS Transport can locate its fleet at any time. “The dashboard shows the real-time location of every truck and lets us consult historical data. We always know when a driver reached his destination, when deliveries took place, how long he was stuck in traffic... We report that straight back to the customer, which greatly improves the transparency of our cooperation. Clear

communication is crucial, because every day brings the unforeseen.”

Efficiency

DS Transport also uses Oditach, which combined with digiDL makes it possible to read out the tachographs automatically and remotely. In the past an employee had to track down trucks all over the country to read the tachograph on site. That was an impossible task. “Then we brought in Orditool and the efficiency gain was enormous. With a view to our further growth and professionalisation, this investment was decisive. The time we save we now invest in our service. On top of that, the driving and rest time data in Oditach goes straight to the social secretariat, so payroll is faster and error-free.”

All-in-one

“We chose Orditool from OpenICT because they could offer an all-in-one solution. Their team is also exceptionally approachable and flexible: they lend a listening ear and think along about the best solution. In short, the same excellent service that we at DS Transport pride ourselves on”, concludes David Allaert.

MORE INFORMATION?

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